

Whitley County Sheriff's Department **Dispatcher – Full Time**

Incumbent serves as Dispatcher for the Sheriff's Department, responsible for receiving emergency and non-emergency calls, taking appropriate action and dispatching information to various response units.

Shifts will vary; must be available for weekends and holidays

Job Responsibilities:

- Receives, evaluates and prioritizes emergency calls, gathers information, determines appropriate response and assigns and dispatches law enforcement, fire, EMS, conservation by two-way radio.
- Dispatches Whitley County Sheriff Department Deputies, Churubusco Police Department Officers and South Whitley Police Department Officers, DNR Officers, Whitley County EMA and nine Whitley County Fire Departments.
- Answers telephone calls that are not emergencies from the public, fire departments and EMA, determines the nature of the call, and responds to inquiries and complaints and routes calls appropriately.
- Receives fire and business security alarms and dispatches the appropriate department.
- Enters local warrant information and protective order information into CAD & IDACS/NCIC.
- Responds to emergencies from off-duty status occasionally.
- Reports to work when other county agencies are closed during severe weather conditions.

Job Requirements:

- High school diploma or GED required and ability to acquire/maintain required certifications, including IDACS and NCIC computer systems, emergency dispatch certification and CPR/AED.
- Thorough knowledge of and ability to make practical application of rules, regulations, policies and procedures of the Department.
- Ability to provide public access to or maintain confidentiality of department information/records according to state requirements.
- Ability to competently serve the public with diplomacy and respect, including occasional encounters with irate/hostile persons.
- Possession of valid driver's license and demonstrated safe driving record.
- Ability to operate standard office equipment and type accurately.
- Must possess strong multi-tasking skills.

Applications and resumes will be accepted until the end of the day February 21, 2020

To apply, submit your application and resume to one of the following:

Human Resources – wchr@whitleygov.com
220 W Van Buren Street
Columbia City, IN 46725
FAX: (260) 248-3182