## **Navigator Services**

ASPIN uses certified Navigators dually trained as community health workers (CHWs) to support enrollment in health care coverage; to facilitate outreach events; and provide education to improve health and insurance literacy.

Navigators can help enroll Hoosiers in both Federal Marketplace plans and State Health Care options such as HIP 2.0 anywhere using secure and convenient mobile office technology.

## ASPIN Health Navigator Program FREE Services include:

- Enroll individuals in Federal Marketplace plans, Medicaid or HIP 2.0
- Assist enrollees with questions about health plan coverage
- Toll free call center
- Mobile Navigators for enrollments at public locations
- Conduct public education and outreach activities to raise awareness about health insurance
- Provide education on utilizing health insurance benefits
- · Assist in updating insurance profiles
- Re-enroll consumers annually in health insurance plans



Affiliated Service Providers of Indiana (ASPIN), a 501(C) 3 not for profit network, operates four major service lines: behavioral health services, professional training and workforce development, grants management, and health improvement. The mission of ASPIN is to provide innovative educational programs, resource management, program development, and network management in collaboration with all healthcare entities to address health disparities and whole

#### **Acknowledgement of Funding Award**

health management.

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# HEALTH NAVIGATOR PROGRAM



550 Congressional Blvd.
Suite 120
Carmel, IN 46032
www.aspinhealthnavigator.org
877-313-7215

## Marketplace

The Healthcare Marketplace provides tools for consumers to compare health insurance plans, learn about assistance in paying for coverage, or choose a health insurance plan.

Consumers are able to choose or change health plans during the **Open Enrollment Period** or at other times if they experience life changes or events known as "Special Enrollment Periods" (SEP).

#### Changes Affecting Your Family Size/ Household

- Marriage/Divorce
- Pregnancy
- Gain/Loss of Dependent
- Place of Residence
- Tax Filing Status

#### Changes Affecting Your Household Income

Income has
 Decreased or is
 Higher than
 Expected

#### Changes to Coverage Available to You

- Getting Coverage
   Through a Job
- Turning 26
- Eligibility for Medicare/Medicaid or HIP 2.0

#### **Other Changes**

- Citizenship/ Immigration Status
- Incarceration Status
- Changes to Personal Information

### Free Presentations

## "Coverage to Care: A Roadmap to Better Care and a Healthier You"

One example of ASPIN's many Free Healthcare Coverage Presentations is Coverage to Care.

This free presentation explains what health insurance coverage is and how to get the primary care and preventive services you and your family need to live healthier lives.



To arrange FREE community presentations or to schedule FREE appointments for health insurance enrollment call: 877-313-7215

www.aspinhealthnavigator.org

## HIP 2.0

#### **Eligibility Criteria:**

- Age 19-64
- Income under 138% Federal Poverty Level (FPL)
- Not eligible for Medicare or other Medicaid categories

#### **HIP Plus**

- Best Value
- Includes Dental and Vision
- No co-pays with the exception of non-emergency ER visit
- Monthly contribution to POWER Account

#### **HIP Basic**

- Fallback option for those with income less than 100% FPL who do not make their POWER Account contributions
- Does not include dental and vision
- Copayments required for services: doctor visits, prescriptions, etc.

